



## Lattelnc OÜ

Lattelnc Osaühing Eesti  
Registrikood 17153185

Eesti, Harju maakond, Tallinn, Lasnamäe  
linnaosa, Sepapaja tn 6, 15551 EE

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### Offer Agreement LatteInc OÜ

#### 1. General Provisions

- 1.1. This agreement is an official offer (public offer) by LatteInc OÜ (hereinafter referred to as the "Contractor") to a fully capable individual or legal entity (hereinafter referred to as the "Customer"), ready to accept this offer under the terms outlined below.
- 1.2. In accordance with European legislation, acceptance of the stated terms and payment for services constitutes acceptance of the offer. This is equivalent to entering into an agreement under the terms specified in this document.
- 1.3. The moment of full and unconditional acceptance of the offer by the Customer is considered the fact of confirming the willingness to pay for the Contractor's services by clicking the "Top Up" button in the personal account or on the pages of the website <https://latteinc.net/>.
- 1.4. By accepting the offer, the Customer confirms that they have read and agreed to the terms of the agreement, including the annexes, which are an integral part of it.
- 1.5. The agreement is considered concluded without the need for its signing in paper form.
- 1.6. The Contractor reserves the right to cancel registration, refuse to provide services, or temporarily block the Customer's account without explanation.

#### 2. Subject of the Agreement

- 2.1. The subject of this agreement is the provision of paid services by the Contractor under the terms of this agreement.
- 2.2. The Customer accepts the terms of the agreement and undertakes to pay for the Contractor's services under this agreement.

### **3. Payment for Services**

- 3.1. The cost of services is determined in accordance with the current tariffs indicated on the website <https://latteinc.net/> and in the Customer's personal account.
- 3.2. The Contractor has the right to unilaterally change the cost of services. Changes take effect from the moment of publication.
- 3.3. Available payment methods are indicated at the payment stage.

### **4. Intellectual Property**

- 4.1. All textual and graphical information posted on the website <https://latteinc.net/> is the property of LatteInc OÜ.

### **5. Special Conditions and Liability of the Parties**

- 5.1. The Contractor undertakes to provide services on time, subject to the Customer's compliance with the rules posted on the website.
- 5.2. The Contractor is not responsible for delays or failure to fulfill obligations due to force majeure, including natural disasters, government actions, power outages, and other circumstances beyond its control.
- 5.3. The Contractor is not responsible for the quality of the communication used by the Customer to access the services.

### **6. Confidentiality and Data Protection**

- 6.1. The Contractor undertakes not to disclose information received from the Customer.
- 6.2. Disclosure of information is allowed only in cases provided for by law.
- 6.3. The Contractor is not responsible for information posted by the Customer in open access on the website.

### **7. Procedure for Handling Claims and Disputes**

- 7.1. Claims are accepted in writing via email ([group@latteinc.xyz](mailto:group@latteinc.xyz)) within 3 business days from the occurrence of the disputed situation.
- 7.2. The Contractor has the right to request additional documents from the Customer to consider the claim. Failure to provide the requested documents may be grounds for rejecting the claim.
- 7.3. In case of disputes, the parties are obliged to make attempts at pre-trial resolution. If an agreement is not reached, the dispute is referred to the competent court of Estonia.

## 8. Miscellaneous

- 8.1. The Customer confirms the authority to enter into this agreement.
- 8.2. The Customer has the right to unilaterally refuse the Contractor's services. In this case, the payment is non-refundable.
- 8.3. The Contractor has the right to make changes to the terms of the agreement by publishing updates on the website.
- 8.4. The agreement is considered fulfilled at the moment of service provision to the Customer. In case of refusal of the service within 14 days after payment and in the absence of its use, the Customer has the right to request a refund or replacement.
- 8.5. For all matters not regulated by this agreement, the parties are guided by the legislation of Estonia.
- 8.6. The invalidity of individual provisions of the agreement does not affect the validity of the remaining terms.

## 9. Contractor Details

LatteInc OÜ, Registration Number: 17153185, Estonia, Tallinn, Sepapaja tn 6, 15551 EE

Email: group@latteinc.xyz

To request a refund, you must send a request via refund@latteinc.xyz email, stating the reasons and attaching a receipt.

## 10. Payment Methods

Payment is accepted via Visa, MasterCard, Apple Pay, Google Pay, and other methods provided by Stripe.

Kinnitatud LatteInc OÜ juhataja poolt 13.01.2025.



13. JAANUARIL 2025

LatteInc OÜ

Tallinn City